

From: [Village of Lake Bluff](#)
To: [Gail Ciolek](#)
Subject: Lake Bluff Letter - January 24, 2014
Date: Friday, January 24, 2014 5:57:55 PM

		
		

Lake Bluff Letter January 24, 2014

Event Calendar -

Village Board Meeting

Monday, January 27, 2014

Lake Bluff Considers Joint E-911 Dispatch Services

In July 2012 the Village of Lake Bluff, City of Lake Forest and City of Highland Park contracted with Matrix Consulting Group to conduct a feasibility study of consolidating 9-1-1 public safety dispatch operations.

Consolidating emergency dispatching is a growing trend due to the desire to be more efficient and rapidly improving technology. Each agency faces future capital infrastructure upgrades ranging from \$500,000 to \$1.1 Million over the next five years. Consolidating this service would produce significant infrastructure savings for all three agencies. The study was completed in September 2013 and reviewed by the Shared Fire/EMS Services Task Force ("Task Force") as well as a group of police and fire chiefs from each community. After several meetings, the groups recommended consolidating 9-1-1 dispatch services under contract with Glenview, housed at the existing Highland Park facility (1677 Old Deerfield Rd.). It is estimated that this approach will save Lake Bluff \$1.4 million over a 5-year period and provide a seamless back-up for dispatch operations. The Village of Glenview currently provides dispatch services to Nilus, Morton Grove, Grayslake and Hainesville.

A meeting of the three communities was held on December 17, 2013 at the Highland Park Country Club. At this meeting public safety staff and Matrix Consulting Group presented the final draft of the consolidation study along with the Task Force recommendation. Questions from the respective Council/Board members as well as the public were addressed. The consensus of the elected members present from each community was to propose consolidating services with Glenview (housed in Highland Park) to each respective Board at formal meetings in January with a resolution to proceed with developing a contract to do so. At this time, both the City of Highland Park and Lake Forest have approved the resolution. The Lake Bluff Village Board is scheduled to consider this resolution at its meeting scheduled for January 27, 2014.

[Village Board Agenda Packet - January 27, 2014](#)

[Frequently Asked Questions](#)

[Report on Consolidated 911 Dispatch Feasibility Study - December 2013](#)

[Presentation on Consolidated 911 Dispatch Services - December 17, 2013](#)

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Phone: (847) 234-0774 • Fax: (847) 234-7254 • Email: vlb@lakebluff.org • Web: www.lakebluff.org