Dear Resident:

I am writing to share with you important information regarding the Village’s residential household waste, recyclable material and yard waste programs. Please read it carefully and know that your household collection will not change unless you contact Groot to change your services.

Good news! Following a highly competitive proposal process, the Village selected our current waste hauler, Groot Industries, Inc. to continue providing household waste and recycling services at a lower cost. As a result, the Village will save over $400,000 in the next five years and can now offer you improved services and choices.

### New Services and Program Offerings
(Highlighted in Green on the Attached Flyer)

- **Optional Limited Waste Service** – Seldom (or never) fill up your garbage cart? Ready to commit to never placing additional garbage outside your cart? The benefits of this opt-in program include reduced costs to the Village, reduced Village solid waste volumes, increased recycling, and decreased waste-related greenhouse gas emissions. Call Groot to elect this new service level if you think it fits your household needs.

- **Food Scrap Compost** - Lake Bluff will be the first community in Illinois to enable residents to include certain food scraps in yard waste containers. This new pilot program provides residents another option to divert food waste from the landfill.

- **Choose Your Own Cart** - Does your existing recycling cart frequently reach capacity? Do you think that you don’t need such a large garbage cart? Simply email Groot at lakebluff@groot.com to swap out your garbage or recycling cart for the cart size you need (35 gallon, 65 gallon, or 95 gallon) at no charge. Please submit your request no later than April 14th.

- **Extra Cart Rental** – Need an extra cart? Email Groot at lakebluff@groot.com to rent an additional cart for your excess trash, recycling, or yard waste and food scraps.

- **E-waste Disposal Options** - Electronic waste, such as computers and mobile phones, contain potentially harmful materials that, by law, cannot be mixed with typical household trash. The Village will again accept electronic waste items for disposal at the Public Works Facility located at 640 Rockland Road. Additionally, you can now call Groot at least 24 hours in advance and they will collect most E-waste at the curb for no additional charge.

- **New Additional Services** – In addition to the existing services offered, residents can now add back-door recycling collection as part of the back door collection offering. See the menu for current pricing from Groot on these services.

Lake Bluff is proud to be a leader in sustainable waste management programs. We hope you will find these new choices and programs good additions to our already robust household waste program. Please contact the Village with any questions.

Best,

President Kathleen O’Hara
Household Waste Disposal

Residents have choice in how Groot collects their household waste:

**Unlimited Service (Default)**

Groot will continue to collect all household waste presented at the curb in trash cart(s) and additional containers.

Residential pickups occur on Monday or Tuesday depending on where you live. Refer to the back page for a schedule of collection days and holidays.

**NEW Limited Service (Opt-In)**

Groot will collect only one cart of waste weekly. Residents must purchase one prepaid sticker ($2) for any additional waste containers.

This option is appropriate for many sustainability-minded households. Limited service helps the environment and reduces the total cost of trash service for all residents.

**Optional Services**

Groot will provide a la carte services and bill their cost to the resident:

- Backdoor Pickup: $13.39 / mo
- Two Weekly Pickups: $13.39 / mo
- Both Services: $30.69 / mo
- Additional Cart: $36.00 / year

Backdoor pickups are restricted to three 32-gallon capacity cans. A wheeled cart will not be provided.

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**Recycling (Plastic, Paper, Glass)**

Groot will collect all recycling presented on the first weekly waste pickup (Monday / Tuesday).

**Backdoor recycling is available as an Optional Service through the Backdoor Pickup program.**

**Please Recycle:**
- Clean paper and cardboard products
- Cans: Aluminum, steel, and tin
- Glass
- Most plastic products *(showing icons #1-5 and #7)*

**Do Not Recycle:**
- Mirrors, light bulbs, window glass, ceramics
- Soiled paper *(e.g. used napkins and diapers)*
- Medical waste
- Materials in plastic bags
- Styrofoam, wood, plastic film
- Batteries

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**Landscape and Compost Waste**

Groot will collect all landscape and **NOW certain food scraps** presented on the first weekly waste pickup (Monday / Tuesday).

Waste should be packaged in Kraft-type paper bags that do not exceed 32 gallons capacity. **A landscape waste cart may be rented for an annual fee of $60.00 payable by the resident.**

Landscape waste may also be bundled with twine and tied securely for pickup. Bundles must be shorter than two feet in diameter and four feet in length, with no branch larger than six inches in diameter.

**Please Include:**
- Branches, brush, vines.
- Fruits and vegetables
- Breads, grains, pasta, cereal
- Non-liquid dairy products
- Eggshells, coffee, tea leaves

**Do Not Include:**
- Man-made materials *(paper, glass, plastic, Styrofoam)*
- Liquids, grease, oil
- Meat, poultry, seafood
- Pet litter and waste
- Teabags and coffee filters
Bulky Items and Electronic Waste

**Bulky Items**

*For no additional fee,* Groot will collect one bulky item or debris load presented on the first weekly pickup (Monday / Tuesday). In general, debris loads should be smaller than four feet in length and two feet in diameter.

**Semi-Annual Large Collection**

Twice a year, residents have a special opportunity to dispose of multiple bulky items, including those not picked up as normal collections.

<table>
<thead>
<tr>
<th>Standard Collection</th>
<th>Semi-Annual Collection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday</td>
<td>1st Wednesday May &amp; October</td>
</tr>
<tr>
<td>Tuesday</td>
<td>2nd Wednesday May &amp; October</td>
</tr>
</tbody>
</table>

**Electronic Waste (E-waste)**

Call Groot at least 24 hours ahead of your next scheduled service day, and Groot will collect most electronic waste for no additional charge. **It is illegal under Illinois law to dispose of this waste in your regular household trash containers.**

Starting March 1, 2017, the Village will also accept **electronic waste drop-offs by residents** at the Public Works Facility, 640 Rockland Road.

**Choose Your Own Cart**

Groot will provide each household with one 95-gallon wheeled trash cart and one 65-gallon wheeled recycling cart.

Residents may exchange for larger or smaller carts free of charge. Options include 35, 65, and 95-gallon carts. All cart sizes are available for view at Village Hall, 40 E. Center Ave., during regular business hours.

Please e-mail requests to change cart size to Groot directly (lakebluff@groot.com) and include your name, address, and phone number. Requests must be made before April 14th, and will be fulfilled no later than May 30th. Make sure to specify which cans to exchange (trash or recycling).

**Local Ordinance Reminders**

Additional containers for collection must be:

- Made of durable metal or plastic
- Waterproof
- Have a tight fitting cover
- Have handles

Containers must be placed at the curb no sooner than 4:00 p.m. the day before collection and no later than 7:00 a.m. the day of collection. Containers must be removed from the curb promptly after collection.

If you see litter while you are out and about, please pick it up! Everyone can help keep Lake Bluff beautiful.
Service Days and Holidays

Residents west of Sheridan Road will receive service on Monday (and Thursday, for additional pickup purchasers).
Residents east of Sheridan Road will receive service on Tuesday (and Friday, for additional pickup purchasers).

Residents are reminded that items may be placed at the curb no earlier than 4:00 p.m. the day prior to the collection.

Groot observes six holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Holidays occurring Sunday will be celebrated Monday. All collections after the holiday will be delayed by one day.

Do and Don’t

**Recycling**
- Clean paper and cardboard products
- Cans: Aluminum, steel, and tin
- Glass
- Most plastic products (showing icons #1-5 and #7)

**Landscape and Compost Waste**
- Branches, brush, vines.
- Fruits and vegetables
- Breads, grains, pasta, cereal
- Non-liquid dairy products
- Eggshells, coffee, tea leaves

**Do Include**
- Mirrors, light bulbs, window glass, ceramics
- Soiled paper (e.g. used napkins and diapers)
- Medical waste
- Materials in plastic bags
- Styrofoam, wood, plastic film
- Batteries

**Do Not Include**
- Man-made materials (paper, glass, plastic, Styrofoam)
- Liquids, grease, oil
- Meat, poultry, seafood
- Pet litter and waste
- Teabags and coffee filters

Contact Us

Groot Industries
(877) 404 - 7668
lakebluff@groot.com

Village of Lake Bluff
(847) 234 - 0774
http://www.lakebluff.org/